



### NHS Complaints Advocacy

NHS advocacy is independent of the NHS. An advocate can guide and support people through the NHS complaints process. The NHS advocacy service for Wiltshire is provided by SEAP, and the service is free, independent and confidential. For further information please email [wiltshire@seap.org.uk](mailto:wiltshire@seap.org.uk) or visit <http://www.seap.org.uk/services/nhs-complaints-advocacy/>

### The Care Quality Commission (CQC) inspection of Salisbury District Hospital

The CQC is the independent regulator of health and adult social care in England. In December the CQC will be carrying out an inspection of Salisbury District Hospital. The CQC is calling on local people to share their experiences of services at the hospital. If you would like to provide any feedback on your experiences of services over the last 12 months, please contact the CQC on telephone 0300 0616161 or email: [hospitalinspections@cqc.org.uk](mailto:hospitalinspections@cqc.org.uk). Please ensure that the subject line of your e-mail is Salisbury District Hospital Q3 Acute Hospital Inspections.

### Your Care Your Support Wiltshire

Healthwatch Wiltshire, in partnership with Wiltshire Council, has developed a new health and social care information website for the public and professionals. It is called 'Your Care Your Support Wiltshire' - <http://www.yourcareyoursupportwiltshire.org.uk>. The website is still at an early stage which is really exciting for local people as it means that they have a chance to have a say in how it grows. Exciting new developments are planned over the next few months. For example, we will be adding videos and podcasts about health and care information. Some of these videos will feature Wiltshire people talking about their positive experiences of using local services. In addition, there will be a self-referral section that will allow people to refer themselves for support or assessment.

We would like to know what you think about the website so far and your ideas on what you would like to see on the site. Please tell us about local groups and services that are running in your local area and we will add them to the directory of services. You can get involved in discussion groups, reader's panels or just provide feedback in a one-to-one interview or via email. This is your chance to help build a really useful health and social care website fit for Wiltshire people. You can contact us about the website on: 01225 434218 or email: [contact@healthwatchwiltshire.co.uk](mailto:contact@healthwatchwiltshire.co.uk)

Contact us:

Tel 01225 434218

[info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)

[www.healthwatchwiltshire.co.uk](http://www.healthwatchwiltshire.co.uk)

### Keep up to date with Healthwatch Wiltshire

Healthwatch Wiltshire produce regular newsletters which are full of interesting articles and important dates, if you would like to receive a copy please let us know or follow the link on our website to subscribe [www.healthwatchwiltshire.co.uk/subscribe-our-newsletter-0](http://www.healthwatchwiltshire.co.uk/subscribe-our-newsletter-0)

We are also on Twitter (@HWWilts) if you would like to follow us!